Lake Alpine Water Company

11/19/2026

Customer Notice Regarding Update to Service Terms
Effective in 2027

Lake Alpine Water Company (LAWC) has recently filed changes with the California Public Utilities Commission (CPUC) to amend the terms of service for all metered connections.

We understand that various circumstances occur where property owners are not using their property year-round or for long periods. There have been inquiries about disconnecting service during periods of absence, construction projects or foreclosure. As part of our ongoing efforts to maintain equity among all customers and support the long-term maintenance of the water system, we are writing to inform you of a recent update to service terms that will be effective in 2027.

Lake Alpine's Schedule 1A tariff Special Conditions No. 4 currently reads: "In the event that a customer discontinues service under this schedule and reinstates service at the same location within 12 months, there will be a reconnection charge equal to the minimum charge which would have been billed had the customer not terminated service." This means that customers are obliged to pay the year-round service charges when they are active for any amount of time during the 12-month period.

To avoid the occurrence of unpaid service charges when customers are discontinuing for longer periods, the following language is being proposed. "In the event that a customer discontinues service under this schedule and reinstates service at the same location, there will be a reconnection charge equal to the minimum charge which would have been billed had the customer not terminated service." The special condition will make sure that all Lake Alpine Water Company customers pay their equal share of fixed costs and surcharges for the State Revolving Fund loan.

Customers who want their water turned off at the meter during long periods of absence or construction, may request this, but they still must pay the service charges and loan surcharges. LAWC continues to operate and maintain the water system year-round, including treatment facilities, infrastructure, water quality monitoring, and the ability to provide service whenever customers return.

The new language will become effective in 2027 and all metered connections will be considered active and will be subject to their respective service charges and loan surcharges thereafter.

If you have questions about this change or your water service, please contact LAWC at 209-753-2409 or by email at info@lakealpinewater.com.

Thank you,
Kimi Johnson
General Manager, LAWC

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